

DISCLAIMER

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All websites and URLs in this guide were active at the date of publication. However, web content is subject to change without notice. Users of this guide are advised to confirm information is current.

HURRICANE SUPPORT RESOURCES

Air Force Aid Society is providing emergency financial assistance to those assigned to MacDill AFB and affected by Hurricane Milton. Those Airmen, Guardians and their families can apply for a grant to help cover critical needs such as temporary lodging, food and fuel. These grants do not require repayment. Individuals can receive \$600, and families can receive \$1,000. Eligible applicants include active duty, reserve, guard and retired members of the Air Force and Space Force.

The application window will be open from Sunday, October 13, to Saturday, October 19, 2024. Please include the required documentation with your application:

- **Active Duty** – A copy of your Military ID (front and back) and end-of-month Leave and Earnings Statement (LES)
- **Retirees** – Please select the “Standard Assistance Application” and include a copy of your Military ID (front and back) and end-of-month Retirement Account Statement (RAS)

To request assistance, please apply online at: <https://portal.afas.org/>

AMERICAN RED CROSS ARMED FORCES EMERGENCY SERVICES

For EMERGENCIES, please call American Red Cross (ARC) by dialing 1-877-272-7337 or click here to visit the Red Cross Website.
www.redcross.org

The ARC will complete an in-take application by gathering all the facts, required documents and present the case on behalf of the Service member, Family, etc. to create an account, apply or to view the status of your American Red Cross Emergency Relief application.

From our partners at Red Cross: Our priority continues to be making sure people have a safe place to stay with food, water and other support. We encourage families to come to a shelter if they need help.

- Over the coming days, shelter locations may change as we find the places better equipped to support people who can't return home. Please see attachment for updated locations 10/12/2024.
- If you need a safe place to stay visit redcross.org, download the free Red Cross Emergency app or call 1-800-RED CROSS (800-733-2767). You can also find shelters by following your local Red Cross and local emergency officials on social media, or by monitoring local news. People don't have to stay overnight to access to Red Cross services <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>
- If you need help getting to a shelter in Florida, call 800-729-3413 for help or visit floridadisaster.org
- As conditions improve, dozens of emergency response vehicles will begin to travel through affected neighborhoods, delivering meals and relief supplies.

US ARMY: Army Emergency Relief Society website: armyemergencyrelief.org

1. ELIGIBILITY. Soldiers on **Active Duty** and their eligible Family members.

- b. Soldiers **Retired from Active Duty because of longevity** and their eligible Family members.
- c. **Retired Army Reserve and National Guard** Soldiers receiving retired pay and their Family members.
- d. **Medically Retired** Soldiers and their dependents, including those placed on the Permanent Disability Retired List (PDRL) or Temporary Disability Retirement List (TDRL).
- e. **Surviving Spouses and Children** of Soldiers who died while on Active Duty (including those on Title 10 Orders) or in an eligible Retired status.
- f. **Members of the Reserve Component** of the Army (National Guard and Army Reserve **under Title 10 U.S.C**) on continuous Active Duty **for more than 30 consecutive days** and their eligible Family members.

Additionally, Disaster assistance eligibility has been extended to the individuals listed below who have been impacted by the Hurricane Milton. These individuals are normally NOT eligible for AER assistance.

- g. "Grey Area" Retired Soldiers of the Reserve Components (Army National Guard and U.S. Army Reserve);
- h. Title 10, Title 32, and TPU Army National Guard and Army Reserve Soldiers who are NOT mobilized;
- i. Title 10, Title 32, and TPU Army National Guard and Army Reserve Soldiers mobilized for LESS THAN thirty (30) consecutive days;
- j. Title 10, Title 32, and TPU Army National Guard and Army Reserve Soldiers activated in support of Hurricane Milton relief efforts.

2. GENERAL GUIDELINES.

NOTE: Applicants who reside within a 50-mile commuting radius of an Army Installation should not be serviced by OMAS (NMCRS) or ARC partners, but rather should be referred to the nearest Army AER Section for disaster assistance. Exceptions to this guidance will require approval from HQ AER. Assistance may be provided up to **\$600 as a Grant under Blanket Authority** to eligible members listed in para 1 (a – j) above who have been impacted by Hurricane Milton.

- a. Assistance may be considered for basic essential needs (Temporary Lodging, Food and Fuel).
- b. **Soldiers requesting assistance for an amount up to \$600 will sign their own AER Assistance Application (AER Forms 101) validating the need.** When the request is for an amount that exceeds \$600, the requests will require the Company Commander or First Sergeant to validate the need by signing the AER Assistance Application (as applicable) prior to the Soldier requesting assistance. **For Army Field Recruiters, the Battalion**

Commander, Executive Officer, Company Commander, or First Sergeant may validate the need by signing the AER Assistance Application.

- c. Retired Soldiers and Survivors will sign their own AER Assistance Application validating the need.
 - d. Applicants must provide proof of mandatory or voluntary evacuation orders, flooding and power outages through the local municipality. Hard copy proof **is not** necessary; proof through local municipality websites, social media sites and local news stations are acceptable.
 - e. **The budget requirement is waived; however, the request must be for a “valid need” associated with the disaster.**
 - f. Assistance will be retroactive to **7 October 2024** and applicants may apply for reimbursement as a “one time” exception for basic essential needs, and departure / return needs. Applicants will be required to provide receipts for expenses i.e., food, fuel, and temporary lodging to be reimbursed by AER.
3. **MANDATORY DOCUMENTS** (The AER application forms are available on the AER website at www.armyemergencyrelief.org under the “Forms and Resources” tab)
- a. Military Identification Card
 - b. AER Form 101, Application for AER Assistance with itemized list of basic essential needs - Temporary Lodging, Food and Fuel.
 - c. Leave and Earning Statement (LES) for Soldiers.
 - d. Title 10 orders for the current period of service (Guard, Reserve, or AGR) (if applicable).
 - e. Proof of residence in the affected area: Driver's license, utility bill, mortgage, or lease statement. Online verification is acceptable, and a hard copy is **NOT** required.
 - f. Special Power of Attorney (AER Form 53 or civilian equivalent) or Allotment Authorization (AER Form 55) when Soldier is not available.

This guidance will remain in effect until **25 October 2024**.

USN & USMC: Navy-Marine Corps Relief Society website: www.nmcrrs.org

Air BnB is offering free stays for people impacted by Helene and Milton. From their [website](#):

- Florida residents displaced by the storms and looking for housing support in Pinellas, Hernando, Hillsborough, Charlotte, Escambia, Santa Rosa, Holmes, Washington, Bay, Jackson, Calhoun, Walton, Okaloosa, Gulf, Lee, Hendry, Glades, Leon, Taylor, Wakulla, Madison, Liberty, Gadsden, Franklin, and Jefferson should contact their local 211, which they can find at 211.org.
- For support in Sarasota and Manatee, residents should reach out to FLUMC at (863) 688-5563 or (800) 282-8011 (toll-free). Those in Pasco County should contact GEM at (800) 995-7604. Airbnb.org is only offering temporary housing in the counties listed above at this time.

Disaster SNAP For food, start by applying for benefits. They have broadened the eligibility criteria so that people who normally would not qualify are now included so that they can replace their groceries.

- Disaster Supplemental Nutrition Assistance Program (D-SNAP) is available to replace groceries after a disaster. You may qualify for assistance even if you normally would not qualify for SNAP. <https://www.usa.gov/disaster-food-help>

Feeding Tampa Bay is helping with food after the storm:

- If you have been affected by Hurricane Helene or Milton and need additional assistance, are homebound and unable to attend one of our distributions, please call our Neighbor Services helpline at 813-710-9003.
- If the family has transportation, distributions are listed here <https://feedingtampabay.org/findfood#find-a-pantry>

Metropolitan Ministries has a variety of resources available <https://www.metromin.org/get-help/>

MOAA: Military members and Veterans can also submit an application for MOAA for a \$1000 grant to cover food and hotel expenses. They are experiencing delays due to the increased demand at this time. <https://charities.moaa.org/the-moaa-foundation/crf/>

Banking and Financial Institutions: Banks or financial institutions that are members of the Federal Deposit Insurance Corporation (FDIC), Federal Reserve System, or the Federal Home Loan Bank Board may allow for penalty-free early withdrawal of time deposits such as Certificates of Deposits (CDs). Contact your bank or financial institution for more information.

Crisis Counseling: Referral services and counseling available to people affected by a disaster. For more information, call 1-800-273-8255 (Nationwide Suicide Prevention Lifeline).

Disaster Legal Services (DLS): Free legal services for low-income households to include legal counseling, advice, and representation for disaster-related issues. Examples of disaster-related legal issues include but are not limited to: landlord-tenant problems; appeals of FEMA decisions and other government benefits available to disaster survivors; insurance claims; home repair contracts and contractor issues; and replacements of wills and other important legal documents destroyed in the disaster. To request these services in your area, call the toll-free American Bar Association National Hotline at 1-888-743-5749, and when prompted, say the name of the state or territory in which you are seeking help. In addition to the hotline, you also may visit the DLS website at www.americanbar.org/groups/young_lawyers/projects/disaster-legal-services or FEMA Disaster Recovery Centers (DRCs), where DLS information is available and DLS representatives may be located.

Disaster Unemployment Assistance: Assistance for people who lost work due to a disaster, including the self-employed, farmers and ranchers, and those not covered under standard unemployment insurance programs. For more information, contact your local unemployment office.

Health and Human Services: Services (like transportation, meals, home care, etc.) to meet the needs of older adults who have been directly affected by a disaster. For more information on Aging Services, call 1-800-677-1116 (U.S. Dept of Health & Human Services). Insurance

Insurance Information: Assistance and counseling for insurance issues and questions, including help obtaining copies of lost policies, claims filing, expediting settlements, etc. If you have not been able to resolve an issue with your insurance company, contact your State Insurance Commissioner.

For flood insurance inquiries, call the National Flood Insurance Program at 1-877-336-2627 or visit www.FloodSmart.gov.

Personal Property Tax: Your local government may provide property tax relief for those affected by a disaster. For more information, contact your local Tax Assessor's office.

Social Security Administration (SSA): For help with Social Security benefits or to update your mailing address if you are displaced from your home and receive your benefits through the mail, or for more information, call the SSA at 1-800-772-1213 (TTY: 1-800-325-0778).

Tax Assistance: Internal Revenue Service (IRS): Offers tax deductions for certain uninsured disaster-caused losses to your home or personal property. Taxpayers may be able to file an amended return to receive an early tax refund. For more information, order the IRS Disaster Loss Kit by calling the IRS publication hotline at 1-800-829-3676. Refer to Publication #2194 for individuals, or #2194B for businesses. For more information on disaster tax assistance, call the IRS at 1-866-562-5227 (TTY: 1-800-829-4059) or visit www.IRS.gov.

U.S. Department of Agriculture (USDA) Farm Service Agency: Emergency loans to farmers and ranchers operating and managing a farm or ranch at the time of the disaster. These loans are limited to compensation of actual losses to essential property and/or production capacity. Farmers and ranchers may also apply for cost-sharing grants for emergency conservation programs. (Like debris removal from crop/pasture lands, repairs to land/water conservation structures, and permanent fencing.) For more information, call the USDA Farm Service Agency at 1-202-720-2791

U.S. Small Business Administration (SBA) Disaster Loan Programs: • Home and Personal Property Disaster Loan Program: Low-interest disaster loans to homeowners and renters to repair or replace property damaged or destroyed by a disaster. The maximum available home loan is \$500,000. The maximum loan available for personal property losses is \$100,000. Loan amounts are limited to the amount of SBA-verified losses that are uninsured, underinsured or otherwise uncompensated. You don't have to apply for an SBA disaster loan to be considered for FEMA Assistance. For more information, call 1-800-659-2955 (TTY: 1-800-877-8339) or visit a local Disaster Recovery Center. •

Business Disaster Loan Program: Low-interest disaster loans to businesses of all sizes and private nonprofits organizations to repair or replace damaged or destroyed business property and facilities, inventory, machinery and equipment, furniture and fixtures, leasehold improvements, and provide working capital for small businesses and most private nonprofits. The maximum loan amount is \$2,000,000. For more information, call 1-800-659-2955 (TTY: 1-800-877-8339) or visit a local Disaster Recovery Center.

Veterans Affairs (VA): The VA can expedite delivery of information about benefits, pensions, insurance settlements, and VA mortgage loans. For more information, call the VA at 1-800-827-1000 (TTY: 1-800-829-4833).

VA and the PenFed Foundation have partnered to support VA employees and Veterans who have been affected by a Federal Emergency Management Agency (FEMA) Declared Disaster. Eligible VA employees and Veterans may apply for a \$500 grant if they experienced damage to their primary home that they own for the reimbursement of home repairs or hardship expenses.

- Website: <https://penfedfoundation.org/>

United Way Suncoast: connecting those in need with organizations and resources to help. Resource centers will hopefully be open on Monday, 14th with case workers who can help people manage their FEMA applications. Those without power or internet can visit the resource centers to access the web, charge phones, etc. If you are in need of help, call 211. Their website also has additional links to assistance for: FEMA, Food Claims, County Resources, Free Disaster Cleanup, Small Business, Housing, Food, Florida Blue, and a toll-free 24/7 bilingual emotional support helpline.

Feeding Tampa Bay: Providing emergency relief distributions across Hillsborough, Pinellas, and Polk counties.

Hillsborough County PODs (Point of Distribution): drive through relief areas where residents can pick up water, tarps, and meals. Sites are open 7 a.m. – 7 p.m. for the foreseeable future. All pods will close between noon and 1 p.m. daily for a shift change. No IDs will be required at the PODs.

- [Elev8 Fun, Citrus Park Mall, 7902 Citrus Park Town Center Mall, Tampa, FL 33625](#)
- [HCC Brandon, 10451 Nancy Watkins Dr., Tampa, FL 33619](#)
- [Gibson Walmart, 9205 Gibsonton Dr., Gibsonton, FL 33534](#)
- [431 19th Avenue NE, Ruskin, FL 33570 \(Former Kmart parking lot\)](#)

City of Tampa Distribution Sites: sites are available to deliver vital supplies like water, MREs, and ice at two locations. Drive-through PODs will be open from 7 a.m. to 7 p.m. daily and will stay open for up to a week as long as there are supplies.

- [Gandy Boat Ramp \(5108 W. Gandy Blvd., 33611\)](#)
- [Al Lopez Park \(4810 N. Himes Ave, 33614\)](#)

Pinellas County PODs (Point of Distribution): distributing free pre-packaged meals and water to residents.

- [Dunedin: City Hall, 737 Loudon Ave. - Open 7 a.m.-7 p.m. daily \(self-serve - next to the comfort station\)](#)
- [Gulfport: 25th Ave. S. and Beach Ave. - Sat, Oct. 12 \(until 7 p.m.\) and Sunday, Oct. 12 \(8 a.m.-5 p.m.\)](#)
- [Redington Shores: 18200 Gulf Blvd. - Daily \(8 a.m. - 6 p.m.\)](#)
- [Treasure Island: 1 Park Place \(self-serve - next to comfort station\)](#)
- [St. Pete Beach Community Center, 701 Boca Ciega Dr., - daily \(9 a.m. - 4 p.m.\)](#)

City of St. Pete Distribution Sites:

- [Frank Pierce Recreation Center, 2000 7th St. S. - Sunday, Oct. 13 \(10 a.m. - 6 p.m.\)](#)
- [Childs Park - Childs Park Recreation Center - 4301 13th Av. S. \(Sunday, Oct. 13, 10 a.m.-6 p.m.\)](#)
- [Roberts Recreation Center, 1246 50th Ave. N. \(Sunday, Oct. 13, 10 a.m. - 6 p.m.\)](#)

Polk County Distribution Sites: water and food to be distributed from 9 a.m. – 6 p.m. daily while supplies last.

- Lakeland: Walker Road Park, 1285 Walker Road
- Lakeland: Gator Creek Preserve, 9725 US Hwy 98 N
- Frostproof: Family Life Church, 139 Bulldog Way
- Mulberry: Civic Center, 901 NE Fifth St.

Post-hurricane cleanup: residents who need help cleaning up damage from Hurricanes Helene and/or Milton can call (844) 965-1386 for cleanup assistance. All services are free, but service is not guaranteed due to the overwhelming need. The hotline will remain open through Friday, October 25th.

Hillsborough County Hotel Stays: Income eligible residents of Unincorporated Hillsborough County, Plant City, and Temple Terrace, who have been displaced due to Hurricane Milton may be eligible to receive temporary hotel assistance. For further details and eligibility requirements, please call (813) 675-3450.

Walmart State Distribution Sites: To support communities without access to power, Walmart is working with nonprofits and suppliers to deliver much-needed resources, including free meals, WiFi hotspots, charging stations, and laundry and shower services. Click the link for a list of locations, times, and resources.

Pinellas County Housing for Displace Residents: Pinellas County government has created a webpage with information for residents who have been displaced due to Hurricane Milton or Hurricane Helene. The list contains information for short and long term housing options.

The Salvation Army: Mobile feeding units are deployed to provide food, drinks, emergency supplies, and emotional/spiritual care to survivors. Click the link to see service locations and times by county.

Florida Disaster Legal Aid Helpline: Survivors of any natural disaster can get free civil legal assistance from anywhere in the state. (833) 514-2940

Grey Bull Rescue: distributing supplies around Hillsborough County and assisting with evacuation efforts (to include pets). Request help using the link.

Hope Bus: providing water, food, and other essential supplies. Hope Navigators are available to assist those in need. Locations and times change daily. Use link to stay up to date with site location.

FEMA – apply for individual disaster Assistance:

- Online: www.disaster/assistance.gov
- Download the FEMA App
- In person at one of the Disaster Recovery Centers: www.fema.gov/drc
- Call: 800-621-3362

Here is FEMA Information

www.DisasterAssistance.gov FEMA will provide \$1200 if you are/ have been without power for 24 hours 1-800-621-3362 Please see the email below: the website for FEMA assistance is available at www.disasterassistance.gov If the power remains out and you lose all of your food, file a FEMA Claim for \$750. *Note: You must say or use these exact words: "I HAVE A SERIOUS FOOD NEED"800-621-3362 for the FEMA FOOD ALLOWANCE. Please give out this information I know a lot of people, will have food lost. Assistance/funding also available for hotel accommodation . BE SAFE!!!

6 ARW

FULL LIMITED EVACUATION ORDER TERMINATION: Col. Ed Szczepanik, the installation commander, has terminated the Limited Evacuation Order. On-base residents (base housing, dormitories, TLF) can return NO EARLIER THAN 5 p.m. tonight, 11 Oct.

- Off-base residents can return home, effective immediately.

All personnel have until 11:59 p.m. EST, Saturday, 12 Oct, to return. Please exercise extreme caution as there may be hazards on the roadways.

The base remains CLOSED and in a mission-essential only status. DO NOT attempt to access the installation unless you are a base resident or mission-essential. Our Hurricane Recovery Team is hard at work restoring the installation to full operational capability.

Terminated LEO Link

[https://www.macdill.af.mil/Portals/26/Milton%20Full%20LEO%20Termination%20\(11%20Oct\).pdf](https://www.macdill.af.mil/Portals/26/Milton%20Full%20LEO%20Termination%20(11%20Oct).pdf)

BASE SERVICES

- DFAC: OPEN for mission-essential personnel
 - --Breakfast: 6 a.m.-9 a.m.
 - --Lunch: 11 a.m.-1:30 p.m.
 - --Dinner: 4:30 p.m.-6:30 p.m.
- Fam Camp and the Marina: CLOSED
- Commissary and BX: CLOSED
- Pharmacy: CLOSED
- All other base services: CLOSED

Please continue to monitor the base facebook page for more information and updates:
www.facebook.com/macdillairforcebase

MACDILL PUBLIC SERVICE ANNOUNCEMENT TITLE: Property Damage Claim

SUMMARY: If you experienced property damage as a result of Hurricane Milton, the following information and linked handout will assist you in filing a claim. https://www.macdill.af.mil/Portals/26/AFCSC%20Claims%20Handout_1.pdf

If you have personal property located on MacDill AFB that was damaged as a result of the hurricane, you should first file a claim(s) through your insurance company (typically renter's or automobile insurance). Should you need to file a property claim, household goods claim, or a claim for a vehicle that is in storage or shipment with the DoD, please utilize the Air Force Claims Service Center (AFCSC) website. The link is <https://claims.jag.af.mil/>. If any questions arise about the claims process or if you do not have a .mil account from which to request a username and password, please contact the AFCSC at AFCSC.JA@us.af.mil or DSN 314-986-8044, COMM 937-656-8044 or Toll Free at 1-877-754-1212, Monday through Friday, 0900-1500.

You are eligible to file a claim with the AFCSC if you are a Proper Claimant and the event occurred at an authorized location.

Proper Claimants:

- Active Duty Air Force (members of other services need to file with their respective branch) (members TDY must include a copy of their TDY orders)
- AF Reserve or ANG Personnel are proper claimants if they were:
- Performing federally funded active duty;
- Performing Inactive Duty for training;
- Full Time National Guard duty; or
- ANG Technicians under 32 USC Section 709
- For Civilian Employees, you must be paid from Air Force appropriated funds to be proper claimants, and the event must have occurred at your place of duty. Civilian Employees must provide a copy of their most recent SF-50 for employment verification.

Authorized Location:

The event must have occurred at an authorized location. Typically, this is the assigned place of duty or at assigned government quarters (to include privatized housing). Private off-base CONUS residences are not authorized locations, nor are the off-installation transit routes between home and place of duty/employment.

The 6th Air Refueling Wing Legal Office is here to assist in facilitating any claims to the AFCSC. Please direct any specific questions to 6ARW.ja.generallaw@us.af.mil or 813-828-4421. For any type of claim, it is important to **FULLY DOCUMENT** the damage with photos and videos to include with the claim package.

Finally, please make sure your chain of command is tracking any home or personal property damage caused by Hurricane Milton. There are other avenues of support potentially available to those who were affected.

Military Family Life Counselors- Please note the MFLC's who are currently able to provide services are listed below. We have confirmed with the Supervisor, their cell are working I and the have VTC capability.

Additional Resources often shared from MFLC's.

- Tricare-<https://www.dvidshub.net/news/481704/tricare-expands-temporary-prescription-refill-waivers-20-additional-florida-counties-due-tropical-storm>
- Tricare-<https://newsroom.tricare.mil/News/TRICARE-News/Article/3480317/before-natural-disasters-strike-know-your-tricare-benefits>
- MilitaryOneSource-<https://www.militaryonesource.mil/housing-life/disaster-preparedness/>
- MOS Pod Cast-<https://www.militaryonesource.mil/housing-life/disaster-preparedness/>
- Tampa- <https://www.tampa.gov/emergency-management/hurricane-information>
- Amity Mainridge 813-210-7822
- Kim Peters 813-816-3061
- Debra Jordan 813-557-2208
- Jillian Sanandrea 727-426-0611
- Carla Fuquay 813-521-3029

MacDill AFB Military Family life Counselors: Contact Information for POCs

Location	Name	Work #
	CYB MFLCs	
Rotational CDC CYB-MFLC	Kara Gorton.	813-293-1752
Rotational CDC CYB-MFLC	Vikita Bracey	813-388-1072
Rotational CDC CYB-MFLC	Kimberly Yeany	813-293-1887
Rotational CDC CYB-MFLC SAC	Jan Gunn	813-295-3705
Rotational CDC CYB-MFLC Youth Center	Kara Willis	813-326-4593
Location	Adult MFLCS	Phone
Rotational Embedded MFLC CENTCOM and MARCENT	Debra Jordan	813-557-2208
Rotational Embedded MFLC 6th Maintenance Squadron	Carla Fuquay	813-521-3029
Rotational Embedded MFLC Security Forces	Raymond Hewitt	813-294-2177
Rotational Embedded MFLC-6th HCOS, 6th MDSS, 6th OMRS, 6th	Terrell Morrison	727-359-2467
Rotational Embedded MFLC-LRS	Ginger Maloy	813-807-2469
Rotational General MFLC-MFRC	Kim Peters	813-816-3061
Rotational General MFLC-MFRC	Amity Mainridge	813-210-7822
Rotational Embedded MFLC- JCSE	Jillian Sarandrea	727-426-0611
Rotational SOCOM MFLC-SOCOM	Rita Westermann-Bolton	813-777-7257
Location	Schools	Phone
TINKER K-8	Lauren Bush	813-285-0115
TINKER K-8	Michael Hull	813-293-1888
Ballast Point El; Lanier El	Mariza Telleria	813-460-8454
Barrington Middle; Randall Middle	April Johnson	813-392-8737
T.R. Robinson High School and Plant High school	Wafa Alkoka	813-392-8924
Stowers EL.; Summerfield Crossings EL.	Frederick Potter	813-695-3142
East Bay HS; Eisenhower Middle	Gabby Naccarato	813-853-9515
Warren Hope Dawson EL.; FishHawk Creek EL.	Jacqueline Gibb	210-740-8834
Newsome High School	Lee Watters	813-244-5816
Newsome High School	Manuel Gomez	813-388-0937
Riverview High School	Luz Rivera	813-293-3289
Sumner High School	Allison Terrell	813-310-8133
WestShore EL. Hillsborough VS. and Colman Middle	Mckenzie Liskey	813-629-2099
Bevis El; Collins El	Bea Hilbrands	813-310-6765

Hillsborough County Storm information line: Report any unmet needs (food, water, shelter, etc.), damage or other post storm issues call (833) HC STORM or (833) 427- 8676.

Emergency Contact Information: City of Tampa (Downed trees, pot holes, road issues, etc.)
Fix it Fast (813) 274- 3278

Power Outages: Report electric power outage, downed power lines, or other safety concerns to TECO: (877) 588-1010 Via the TECO Outage Map at <https://outage.tecoenergy.com/> (TECO Outage Map) Text OUT to 27079.
Real-time outages in Florida: <https://poweroutage.us/area/state/florida>

Price Gouging: Report price gouging in the State of Florida: (866) 966-7226

Wastewater Emergency Repair / Sewer Backup: (813) 247-3451

Water Department Emergency Services (24 hours): (813) 274-7400

Hillsborough County Departments: <https://www.hcflgov.gov>

Customer Service & Support (Call Center) (813) 272-5900

- Affordable Housing Services (813) 246-3150
- Aging Services (813) 272-5250
- Children's Services (813) 264-3807
- Code Enforcement (813) 274-6600
- Health Care Services (813) 272-5040
- Homeless Services (813) 274-6834
- Library Services (813) 273-3652
- Pet Resources (813) 301-7387
- Social Services (813) 272-5220
- Sunshine Line (813) 272-7272

FINDING FUEL Try using Gas Buddy. <https://tracker.gasbuddy.com/> has an interactive map showing available fuel.

211-FLORIDA 211 can help to locate resources such as shelter/food/water, identify road closures, obtain evacuation information, refer agencies to help with financial assistance, and much more.

Please note: It is important to check in with 211 frequently for updates as information will change regularly (particularly in regards to food resources).

FLORIDA 511 - Get up-to-the-minute, real-time traffic conditions and incident information for the State of Florida with Florida 511.

○ <https://fl511.com/>

Florida Highway Patrol - Florida Highway Patrol Live Traffic Crash and Road Condition Report. Reports are updated every five minutes. Incidents located within city limits also may not show on the map since it is not common practice for FHP to work incidents inside city limits.

○ https://www.flhsmv.gov/fhp/traffic/live_traffic_feed.html

From: [6 ARW/PSA Public Service Announcement](#)
To: [6 ARW/All Personnel](#); [MacDill All Personnel](#)
Subject: PSA: Property Damage Claim
Date: Friday, October 11, 2024 12:26:38 PM

MACDILL PUBLIC SERVICE ANNOUNCEMENT

TITLE: Property Damage Claim

SUMMARY:

If you experienced property damage as a result of Hurricane Milton, the following information and linked handout will assist you in filing a claim.

https://www.macdill.af.mil/Portals/26/AFCSC%20Claims%20Handout_1.pdf

If you have personal property located on MacDill AFB that was damaged as a result of the hurricane, you should first file a claim(s) through your insurance company (typically renter's or automobile insurance). Should you need to file a property claim, household goods claim, or a claim for a vehicle that is in storage or shipment with the DoD, please utilize the Air Force Claims Service Center (AFCSC) website. The link is <https://claims.jag.af.mil/>. If any questions arise about the claims process or if you do not have a .mil account from which to request a username and password, please contact the AFCSC at AFCSC.JA@us.af.mil or DSN 314-986-8044, COMM 937-656-8044 or Toll Free at 1-877-754-1212, Monday through Friday, 0900-1500.

You are eligible to file a claim with the AFCSC if you are a Proper Claimant and the event occurred at an authorized location.

Proper Claimants:

- Active Duty Air Force (members of other services need to file with their respective branch) (members TDY must include a copy of their TDY orders)
- AF Reserve or ANG Personnel are proper claimants if they were:
 - Performing federally funded active duty;
 - Performing Inactive Duty for training;
 - Full Time National Guard duty; or
 - ANG Technicians under 32 USC Section 709
- For Civilian Employees, you must be paid from Air Force appropriated funds to be proper claimants, and the event must have occurred at your place of duty. Civilian Employees must provide a copy of their most recent SF-50 for employment verification.

Authorized Location:

The event must have occurred at an authorized location. Typically, this is the assigned place of duty or at assigned government quarters (to include privatized housing). Private off-base CONUS residences are not authorized locations, nor are the off-installation transit routes between home and place of duty/employment.

The 6th Air Refueling Wing Legal Office is here to assist in facilitating any claims to the AFCSC.

Please direct any specific questions to 6ARW.ja.generallaw@us.af.mil or 813-828-4421. For any type of claim, it is important to FULLY DOCUMENT the damage with photos and videos to include with the claim package.

Finally, please make sure your chain of command is tracking any home or personal property damage caused by Hurricane Milton. There are other avenues of support potentially available to those who were affected.

From: [6 ARW/PSA Public Service Announcement](#)
To: [6 ARW/All Personnel](#); [MacDill All Personnel](#)
Subject: PSA: Uninhabitable Residence Lease Termination
Date: Friday, October 11, 2024 12:29:06 PM

MACDILL PUBLIC SERVICE ANNOUNCEMENT

TITLE: Uninhabitable Residence Lease Termination

SUMMARY:

If you are staying in a rental property off-base that was severely damaged in Hurricane Helene and/or Hurricane Milton, you may be able to legally terminate your lease.

If the rental property was damaged or destroyed by the storms to the point that the enjoyment of the premises is substantially impaired, you may have grounds to terminate your rental agreement and immediately vacate the property IAW Florida Statute 83.63. Substantial impairment would include significant water damage in the property where remediation of the property is required, large openings caused by wind or water that leave the home open to the elements, or some other severe impairment. Substantial impairment does not include extended power outages.

To assert your rights under the statute to terminate the lease, your home must be rendered UNUSABLE or UNINHABITABLE as a direct cause of Hurricane Helene or Hurricane Milton. Rental agreements may not be terminated if the damage occurred because of the tenants wrongful or negligent acts. If the home is uninhabitable, you are allowed to terminate the lease once you vacate. Your home is not substantially impaired or uninhabitable if you are able to live there protected from elements or if repairs could be safely made while you still occupy the residence. If only part of the property is rendered unusable, you may vacate the part rendered unusable, and your rent must be reduced by the fair rental value of that part of the rental home which was damaged or destroyed.

Any communications with your landlord regarding termination or rent reduction should be in writing. You should send any notices of termination via certified mail and email. It is important that you retain copies of all communications for your records.

Please call 6 ARW/JA at (813) 828-9297 or email us at 6ARW.JA.Generallaw@us.af.mil to make a legal assistance appointment related to rental terminations due to Hurricane Helene or Hurricane Milton.



SALSA LEEDOS
MEXICAN GRILL



WAVES OF HOPE

BEACH COMMUNITY RELIEF EVENT

Join us as we come together to support our local beach community! Travis Bonino, owner of **Salsa Leedos Mexican Grill in Utah**, has generously filled 3 semi-trucks with essential donations for our beaches.

Join Us Thursday

**October
17th, 2024**

9:00 AM – 6:00 PM



Across from Thunderbird Beach
Resort (Behind the Chase building,
next to Gigi's)



Items Available

- ☒ Beds, mattresses, yard tools, wheelbarrows, chainsaws, power tools
- ☒ Cleaning supplies, work gloves, oil and gas
- ☒ Baby food, baby clothes, formula, diapers
- ☒ Bottled water, non-perishable food
- ☒ Pet supplies – dog beds, cat litter

9:00 AM – 6:00 PM: Donation pick-up all day long.

12:00 – 3:00 PM: Live performance by Jason Parker

4:00 – 7:00 PM: Band performance by Flo-Raw

11:00 AM – 6:00PM: Food donated by Sysco

IMPORTANT NOTE: Volunteers are needed on Wednesday, October 16th, to help unload trucks, with lunch provided by Sysco and live music by Dave Arazmo and The Dune Doctor to keep the energy high.

WIC

The Women, Infants and Children (WIC) program offers supplemental nutritious foods, nutrition education and counseling, and screening and referrals to other health, welfare and social services.

WIC & Nutrition Services are available by appointment only.

Call (813) 307-8074 to schedule an appointment.

Florida
HEALTH
WIC Florida

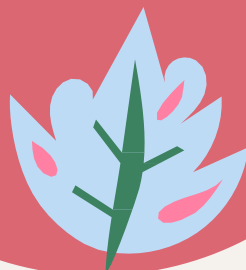
SUPPORT SERVICES

GUIDED PATH FOUNDATION

This organization provides a wide array of services, including HIV testing and linkage to treatment and care, educational and prevention workshops, mental health counseling, linkage to support services, hot meals, a clothing closet, transportation, and career readiness training to ensure that they can better thrive on an individual, interpersonal, and professional setting.

TALK TO US

8307 N. Armenia Avenue
Tampa, FL 33604
Phone: 813-373-6649



HELP

THE

HOMELESS

FEEDING

TAMPA



Feeding Tampa Bay, part of the national Feeding America network, focuses on providing food to nearly 1 million food insecure families in the 10-county area of West Central Florida.

4702 Transport Drive
Tampa, FL 33605
Phone: 813-254-1190

Catholic Charities Tampa Hope Shelter

3704 E. 3rd Avenue
Tampa FL 33605
Phone: 813-394-2881

The Spring of Tampa Bay
Location is confidential
Phone: 813-247-7233

DACCO Community Housing Solutions Center

3630 N. 50th Street
Tampa, FL 33619
Phone: 813-384-4170

New Beginnings
8535 North Nebraska Avenue
Tampa, FL 33604
Phone: 813-971-6961

Metropolitan Ministries
email intakedocs@metromin.org
call (813) 209-1222.
2002 N. Florida Avenue
Tampa, FL 33602
Phone: 813-209-1000

Salvation Army Red Shield Center
Phone: 813-549-0641
1514 N. Florida Avenue
Tampa, FL - 33602

St. Vincent de Paul CARES
2810 W Saint Isabel Street, Suite 100
Tampa, FL 33607
Phone: 727-823-2516

SUPPORT SERVICES

THE COFFEE SHOP DROP-IN CENTER

Open 8:00 AM to 1:00 PM,
Monday to Friday this location
offers assistance in the form of
showers, laundry, computers,
internet and telephones.

**6220 N. NEBRASKA
AVENUE
TAMPA, FL 33604
PHONE: 813-272-2311**

